



NCSI: The Difference between Exceptional and “Just OK”

- **Exceptional Customer Care & Client Relationship**
 - Dependable and **courteous service to clients AND registrants**
 - **Real-person support** and multiple access points: phone, email, etc.
 - **Consultative time** available to discuss questions and issues
 - **Trust and reliability**, particularly in times of issue or crisis
 - **Accessibility up to the highest levels of leadership**
 - Willingness to go the “**extra mile**” in support of successful experience
 - A true **partner in prevention**, versus a vendor
- **Proven Experience with YSOs and Strong Leadership**
 - **Integrity, commitment and industry-specific experience**
 - Highly **reputable**, with **relevant affiliations**
 - **Specialization in working with high-risk organizations**
 - **Experience and expertise in understanding the challenges and needs of YSOs, with a demonstrated track record of meeting these needs**
 - **Mission-based** – committed to the greater cause of **PEOPLE and BRAND PROTECTION**
 - “**Bigger picture**” **vision with demonstrated progress towards better solutions**
- **Top-notch Quality Focus with Proven Results**
 - Rigorously vetted **sources of data**
 - **Multi-source approach**, to increase scope of search and reduce reliance on one source
 - Engagement with providers and court systems to **verify** information
 - **Highly trained professionals** experienced in navigating court systems and complex court records
 - **Reliable turn-around times**
- **Regulatory & Compliance Expertise that Reduces Administrative Burden**
 - Knowledgeable, up-to-date and **compliant with ever-changing regulatory requirements**
 - **Services offered to assist** with regulatory/compliance activities that are the responsibility of the “user/organization”
 - Strict **respect for the rights of the registrant** and adherence to **privacy/confidentiality standards**
- **Great Value**
 - **Complimentary services** to assist with related safety details, inc policies, training, education
 - **Turn-key, fully-managed programs**
 - **Best in class service and programming** at an approachable, **affordable price**
 - **Interim search capabilities** included in program
 - Additional products and services available to meet specific needs
- **Robust Technology with Ease of Use & Customization Capabilities**
 - **24/7 web-based** processes allow easy access from anywhere in the world
 - **User-friendly**, technology enabled interface
 - Ability to **organize program and people according to the structure and needs of the client**, including account structure and **payment options**
 - **Integration capabilities** with clients system or registration process
 - “**Share communities**” allowing the ability for screening to be shared from organization to organization while being compliant with consent and authorization requirements
 - Secure site, with **high level of attention to privacy and security details**

NOBODY DOES IT BETTER FOR YOU – CONTACT NCSI TODAY!

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